


Quality Management System to BS EN ISO 9001:2015		<b>Quality Policy</b>			
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Approved By:	P. Scutt	Issued By:	P. Reid	Revised By:	P. Reid

A key objective of European Management & Marine Corporation (hereinafter known as EMM) is to satisfy the statutory and regulatory requirements of its customers by supplying premium rigging and lifting equipment to the offshore oil, gas and marine industries. In addition EMM shall provide competent technical and service advice to Customers. The overall goal of the Organisation is to provide a one-stop service for rigging and lifting equipment supply, rental, repair, testing & inspection including wire spooling services globally.

This will be achieved by ensuring the implementation, Development, continuous improvement and maintenance of the Quality Management System in accordance with the requirements of ISO 9001:2015.

**Senior Management are committed to:**

- Providing quality products and services to our Customers that fully satisfy or exceed their requirements.
- Satisfying all applicable requirements by ensuring that Customer and applicable statutory and regulatory requirements are determined, understood and consistently met by the Organisation.
- The continual improvement of the Quality Management System by ensuring the risks and opportunities that can affect the conformity of products and services and the ability to satisfy Customer satisfaction are determined and addressed and the focus on improving Customer Satisfaction is maintained.

**Senior Management shall:**

- Ensure the Quality Policy and Quality objectives are established for the Quality Management System, and are aligned with the context and strategy of the Organisation.
- Take accountability and responsibility for the effectiveness of the Quality Management System.
- Ensure Quality objectives are set, monitored and maintained as part of the QMS Audit Programme and planning process and the Management Review process, in order to enhance Customer satisfaction.
- Communicate and cooperate with all stakeholders to achieve the Organisations goals and objectives.
- Ensure the availability of resources to maintain the Quality Management System, including financial, competent personnel, adequate facilities and equipment, training and support.
- Monitor and evaluate progress to ensure the QMS achieves its intended results.
- Promote continuous improvement of processes, service and the Quality Management System.
- Develop and establish partnerships with Customer, Suppliers and interested parties to provide improved products and services.
- Drive continual improvement and innovation based upon efficient processes, best practice and customer feedback.
- Regularly monitor and review all processes and procedures to provide the optimal products and service to customers.
- Engage with suppliers to ensure that our quality standards are adhered too and support EMM's Quality Management System.
- Seek feedback and guidance from our customers and suppliers regarding the level and quality of service received.

The policy, organisation and procedures necessary to achieve the required standards are described in the EMM Quality Management System.

EMM's Management and employees have the commitment and full responsibility for maintaining Quality standards and applying this Policy, updating it whenever required.

This policy shall be publically available and communicated to all employees and interested parties. The Policy will be reviewed annually as part of the QMS Management Review process.

**Signed:** \_\_\_\_\_ **Date:** **January 2018**

**Paul Scutt, Managing Director.** **Next Review Date:** **January 2019**