


Quality Management System to BS EN ISO 9001:2015		Quality Policy			
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A core objective of European Management & Marine Corporation (hereinafter known as EMM) is to meet the statutory and regulatory requirements of its customers by delivering high-quality rigging and lifting equipment to the offshore oil, gas and marine industries. In addition, EMM is committed to providing expert technical guidance and service support to Customers. The organisation aims to provide a one-stop service for rigging and lifting equipment supply, rental, repair, testing & inspection including wire spooling services globally. This objective is supported through the implementation, maintenance, and continuous improvement of a Quality Management System in line with the requirements of ISO 9001:2015 standard.

Senior Management is fully committed to:

- Delivering high-quality products and services that meet or exceed customer expectations.
- Ensuring compliance with all applicable requirements by identifying, understanding, and consistently fulfilling customer, statutory, and regulatory obligations.
- The continual improvement of the Quality Management System by ensuring the risks and opportunities that may impact the conformity of products and services and the ability to meet customer satisfaction are determined and addressed, and the focus on improving Customer Satisfaction is maintained.

Senior Management shall:

- Ensure the Quality Policy and Quality objectives are established for the Quality Management System, and are aligned with the context and strategy of the Organisation.
- Take accountability and responsibility for the effectiveness of the Quality Management System.
- Ensure Quality objectives are set, monitored and maintained as part of the QMS Audit Programme and planning process and the Management Review process, in order to enhance Customer satisfaction.
- Communicate and cooperate with all stakeholders to achieve the Organisations goals and objectives.
- Ensure the availability of resources to maintain the Quality Management System, including financial, competent personnel, adequate facilities and equipment, training and support.
- Monitor and evaluate progress to ensure the QMS achieves its intended results.
- Promote continuous improvement of processes, service and the Quality Management System.
- Establish and maintain partnerships with Customer, Suppliers and interested parties to provide improved products and services.
- Drive continual improvement and innovation based upon efficient processes, best practice and customer feedback.
- Regularly monitor and review all processes and procedures to provide the optimal products and service to customers.
- Engage with suppliers to ensure compliance with our quality standards and support the EMM's Quality Management System.
- Seek feedback and guidance from our customers and suppliers regarding the level and quality of service received.

The policy, organisation and procedures necessary to achieve the required standards are described in the EMM Quality Management System.

EMM's Management and Employees are committed to and fully responsible for maintaining Quality standards and applying this Policy, updating it whenever required.

This policy shall be publically available and communicated to all employees and interested parties. The Policy will be reviewed annually as part of the QMS Management Review process.

Signed:



Dimitri Bracco Gartner
Chief Executive Officer

Date: October 2025

Next Review Date: October 2026